

Team Leader/Supervisor

Team leader or supervisor apprentices are in first line management roles, managing teams and projects to meet a private, public or voluntary organisation's goals.

What are the benefits of an apprenticeship?



Learn new practical skills and gain experience, whilst developing your knowledge



Achieve a recognised qualification



Lead your team to meet organisational objectives and goals



Manage projects and deliver on operational plans



Improve your communication skills



Earn a good salary and avoid university debt



How do we help you get the most out of your apprenticeship?

Our People: With a 40 year history, we have an experienced team of coaches, technical specialists and account managers who are there to guide, challenge and support you, to not just achieve the qualification, but to have an impact on your career now and in the future.

Our Processes: After your enrolment and launch, you will be guided through carefully planned, manageable chunks of learning with one-to-one and group interaction, and additional support to prepare for your end-point assessment.

Our Systems: All of our systems are easily accessible and engaging, including OneFile to manage tasks, Profiler to help you and your employer identify further areas for improvement, Damar OpenLearning for lots of interactive learning resources and our Forums, for apprentices on the same qualification to build networks and support each other.



“My coach was very supportive and approachable. I have enjoyed learning new ways of doing my job more efficiently and effectively, such as new methods of organisation and learning about coaching.”

[Read full case study](#)

Becky Mayhew
Team Leader,
CMS



“During the pandemic, we were all working in a stressful and unfamiliar environment. Tools I learnt about management of self and self-awareness really helped during this time.”

[Read full case study](#)

Louise Morris
Senior Dental Nurse,
Salford Royal NHS Foundation
Trust



Team Leader/Supervisor

Apprentices develop the skills, knowledge and behaviours required to perform a team leadership or supervisor role. For the full apprenticeship standard, [click here](#).

Knowledge and Skills

- Leading people
- Managing people
- Building relationships
- Communication
- Operational management
- Project management
- Finance
- Awareness of self
- Management of self
- Decision making

Behaviours

- Takes responsibility
- Inclusive
- Agile
- Professionalism



Induction and Launch
1-4 weeks

On Programme
60 weeks

Gateway
4-8 weeks

End-Point
Assessment

How is the apprenticeship delivered?

Delivery is a blend of:

- Diverse and engaging online resources to support the development of knowledge, behaviours and skills
- Group coaching and subject specialist sessions / workshops
- Review meetings with the apprentice, line manager and dedicated Damar coach

Functional skills are an important part of all apprenticeships and apprentices who don't already have maths and English at level 2 or above will undertake functional skill qualifications in these areas.

The end-point assessment includes:

- Presentation with a 30 minute question and answer session
- Portfolio-based professional discussion

What is the commitment?

Apprentices need to spend a minimum of 20% of their working week on the apprenticeship.

Who is eligible?

Apprenticeships are generally available for new or existing employees of all ages, including graduates, who need to develop their skills, knowledge and behaviours.

How could I progress?

Apprentices can progress to more senior management roles within their organisation and have the option of undertaking the level 5 operations/departmental manager apprenticeship or other management qualifications.